

Ukiah Dental Reopening Announcement

In compliance with the revised Shelter-In-Place order for Mendocino County and Stage 3 Re-opening Guidelines on June 19, 2020, Ukiah Dental will be expanding its Dental Health services beyond Emergency and Urgent Care to include Diagnostic Services, Preventive Services (including Dental cleanings), as well as Required Services to prevent oral disease and repair damaged dentition. Elective procedures may be provided according to stringent screening criteria, but if dental work can be delayed or provisional treatment undertaken for a period of 6 months to a year it will be advised (Delayed intervention). For those patients desiring elective or cosmetic procedures, we may ask you to have self-isolated for 14 days, or have a recent negative nasal swab tests with 2-3 days of prior isolation.

Your health and safety from the COVID19 pandemic are our primary concerns, and our office requires your cooperation to ensure we can accomplish this. We ask you to work with us to adhere to the latest CDC, CDPH, CDA, and OSHA guidelines:

- Before your appointment we will be sending you a COVID19 Screening questionnaire to be completed before your appointment.
- Upon arrival your temperature will be taken and additional screening questions will be asked.
- Please come to the office wearing a face mask as required by the State of California, and ensure a minimum 6-foot social distancing from all staff except the clinician and auxiliaries providing your services.
- Our reception room is now a transit route so no seating or waiting will be allowed.
- After checking in we will attempt to seat you in the treatment room immediately or ask you to remain in your car until we are ready for you.
- Please let us know in advance any individual requests or requirements you may have.

We have enhanced our Infection Control guidelines and initiated the latest technologies and procedures to minimize infection risk. These include improved PPE gear, sneeze guards, area isolation techniques, external aspirators, and approved preventive and CAMBRA measures to minimize or eliminate aerosol generation to control the vector of infection. We are also implementing a slower and modified schedule in order to reduce patient encounters and lower inter-personal contacts in the dental office.

There will be a \$25.00 PPE co-payment for all appointments. Most insurance plans cover this with the exception of Delta Dental, although this may soon change. A COVID19 Screening/Exam is also being instituted which is covered by Medical Insurance but not Dental Insurance, so please provide us with your Medical Insurance coverage details. If you lack Medical coverage, we will waive the cost this one time but advise you to immediately acquire a Medical plan which is needed during this pandemic. We also will require all patients to sign a "hold harmless" waiver to indemnify our office from the risk of acquiring COVID19 before any work is commenced.

Thank you for your cooperation, patience and understanding.

Richard S. Phillips, DDS and the Staff of Ukiah Dental